



REQUEST FOR PROPOSALS

INMATE TELEPHONE AND VIDEO VISITATION SYSTEM

RFP 23BCP08A

October 25, 2023

ADDENDUM #2

Notice to Respondents:

This addendum will be considered a part of Bastrop County's Request for Proposals for Inmate Telephone and Video Visitation System. Where provisions of this addendum differ from those of the original Request for Proposals, this addendum will govern.

ACKNOWLEDGED

Printed Name of Respondent

Authorized Signature

Date

RETURN ONE COPY SIGNED COPY OF THIS ADDENDUM TO THE PURCHASING OFFICE WITH YOUR SEALED PROPOSAL. FAILURE TO DO SO MAY AUTOMATICALLY DISQUALIFY YOUR RESPONSE FROM CONSIDERATION FOR AWARD.

ITEMS FOR ADDENDUM #2:

Q. We respectfully request that Bastrop County extend the bid submission date by at least two weeks from final receipt of vendor question responses. This would allow vendors to have an adequate opportunity to review answers to questions that are currently only known to the incumbent provider. The current schedule accepts questions until October 27, which is only one business day prior to when vendors will need to ship their proposals.

A. Vendor submissions will be extended from November 1, 2023 to November 14, 2023

Q. Would Bastrop County please provide the monthly Revenue/Commission Statements (relative to the Inmate Telephone System) from the incumbent Provider, covering the most recent 6-Month period?

A. Our average monthly revenue for the last 6 months is \$5212.81

Q. Would Bastrop County please provide the ADP for the most recent 6-month period?

A. 272

Q. Can the County please confirm where to send the proposal? On page 4, the Definitions states the Purchasing Office is located at **803 Pine Street, Room 101, Bastrop County 78602**, but the Appendix B form on page 24 has **1501 Business Park Drive, Bastrop, Texas, 78602.**)

A. 1501 Business Park Drive, Bastrop, TX 78602

Q. Page #1 of the RFP states the “**Proposal Reference Number**” is “**RFP 23BCP08A.**” However, all pages in the RFP document’s footer show “**RFP 22CP02B**” as the Proposal Reference Number. Would the County please verify that “**RFP 23BC08A**” is in fact the correct Proposal Reference Number for the Inmate Telephone and Video Visitation System project?

A. The correct Proposal Reference Number is RFP 23BCP08A

Q. On page 16 “Tablets”

Letter “b” minimum of 12 tablets.....why only a minimum of 12 tablets being requested? Can you elaborate on this? And is this for trustee’s and if yes, how many total trustee’s do you have? Or the average is fine also.

A. Piolet the program with trustees only. There are 28

Q. On page 10, at the top in the grid, you have “visitation phones” at 46 and you also have “kiosks” at 40.....can you please give us your definition of each? And what will the function of the “kiosks” be?

A. Visitation phones- used for special face to face visits. Hardware does not need to be replaced. Needs to be compatible with selected vendors software. 5 Kiosks are for visitation/ public use. 35 kiosks are to go into inmate housing, the inmate kiosks need to have access to necessary features, i.e visitation, Law Library, Inmate forms, VRS, ect.

Q. Item *b) “Proposer Response to Technical Requirements”* located on page #18 references, “*Bastrop Technology Services Requirements for RFP. (separate form).*” However, we are unable to locate the “*separate form*” referenced. Would the County please provide the “*separate form*” referenced or provide specific details relating to what information vendors should provide to satisfy this requirement or how this would be different from item “*e) Offeror Narrative Response to Requirements*” located on page #19?

A. Please delete Section 2. Subsection B.- Added in error by Bastrop County

Q. On page 12, Section 6.h states that the County will not accept alternative calling types including "single-call payment by credit/debit card." This contradicts section 7.dd, which states that the ITVVS must offer single calls paid by credit/debit card. Please clarify.

A. Please delete section 6. Subsection H.- Added in error by Bastrop County.

Q. What is the number of units?

A. 35

Q. What is the targeted installation for Bastrop County?

A. January 2024